

Dear Hotel Guest:

As our valued hotel guest, we want to keep you updated on the enhanced precautionary measures we are taking at the hotel as we navigate the uncertainty of the COVID-19 pandemic. We are committed to the health and well-being of our associates, guests, and community. To protect the public health, we have made a number of operational changes for our associates and are making several similar requests for our guests.

During your stay, we ask you to assist with the following precautions:

- **FACE COVERINGS ARE REQUIRED IN ALL PUBLIC AREAS OF THE HOTEL**
- Use noncontact methods of greeting – waves, salutes, smiles, etc.
- **AVOID social gatherings.**
- **Complimentary Breakfast is available Monday through Friday 6:30am-9am, Saturday and Sunday 7:30am-10am. Limited breakfast items will be offered cafeteria style in served in disposable containers from our cooked to order station. PLEASE PRACTICE SOCIAL DISTANCING; TABLES SHOULD NOT BE MOVED. GROUPS MUST BE LESS THAN 10 PERSONS.**
- **Evening Reception is available from 5:30pm-7pm daily with limited offerings being served. You will receive 2 complimentary drinks per person per day.**
- Caffeina's Market is open daily from 8am-8pm proudly serving Starbucks coffee with additional snacks and beverages for purchase.
- Our fitness center is open with limited hours. Please practice social distancing and adhere to the signage posted.
- Our pool is open with limited hours. A maximum occupancy of 15 persons at one time is allowed. Please maintain social distancing and do not move the furniture. Hours are 8am-8pm; CLOSED 11am-3pm
- Grub South, Grub Hub, Door Dash and Steak Out are currently providing delivery services in our area
- **HOUSEKEEPING SERVICE: We will fully clean and service your room 1x per week if you are staying longer than 6 nights. If you would like trash removed or towels, please contact the front desk. You may also pick up additional supplies from our front desk.**
- And above all else, please practice good hygiene and regular hand washing

If you are currently experiencing any symptoms of COVID-19, such as fever, cough, or shortness of breath, and are checking in for the purposes of self-quarantining during your stay, please seek immediate medical treatment instead. Any person showing symptoms recognized by the CDC as indicators of COVID-19 should refrain from checking into the hotel and instead seek medical attention, follow the directions of their primary care physician, and remain in quarantine in their home until given the clearance to return to public interaction.

On our end, please know that we are proactively protecting the public health by implementing enhanced cleaning procedures, changing employment policies, and practicing good hygiene. We regularly clean and sanitize our hotel and event areas with cleaning and disinfectant products from Ecolab, a global leader in infection prevention solutions. Special attention is paid to high-touch surfaces and objects.

We sincerely apologize for any inconvenience as we all work to fight this pandemic. We appreciate your understanding and support as we focus our efforts to help protect the health and safety of our associates, guests, and community.

We look forward to serving you as best we can, now and in the future.

Sincerely,



Sandi Snead
General Manager